

Terms & Conditions of Hire

All hires are subject to the terms & conditions as listed below

A holding deposit must be left with Script to Screen the amount charged will be in relation to the costume category as specified on the left hand side of the hire docket. Values as specified below.

Categories :- "A" is to a value of £50.00 per item
"B" is to a value of £100.00 per item
"C" is to a value of £150.00 per item
"D" is to a value of £200.00 per item

- Should there be loss or damage to the costume, the replacement or repair will be charged to the debit or credit card information or deducted from the cash bond or cheque that the company holds as the security bond.
- The deposit must be left in the form of cash; cheque or credit card No.
- All costumes must be returned in the condition in which they were hired
- It is the hirer's responsibility to ensure that the garments are comfortable in fit and suitable for the purpose before leaving the costume house. Script to Screen can accept no responsibility for garments that are later deemed to be not suitable or ill fitting, and in these cases no refund of hire fee can be considered.
- Any alterations or additions to the costume hired will be considered damage and the costs incurred in restoring the costume will be deducted from the deposit held.
- All costume must be returned by the date specified on the hire docket. Late returns will be charged at half the rate quoted for hire, per each three day period of non-return, until the costume has been returned to Script to Screen . If after two weeks the costume has still not been returned it will be deemed lost and the hirer will be invoiced accordingly for the replacement of the costume.
- Cancellation of pre-ordered costumes will result in a credit note being given. The credit note can be used for another hire within a 12 month period.
- "Script to Screen" accepts no responsibility for any footwear hired. Footwear is worn at the customer's own risk. This however does not affect your statutory rights as a consumer.
- Not all costumes have been fire proofed, for safety sake, therefore, extra care must be taken when wearing the costume under no circumstance must any juveniles be allowed to wear the hired garments.
- Goods bought may be returned for exchange within 28 days of purchase, provided they are accompanied with a valid receipt as proof of purchase.
- Eyelashes & makeup cannot be exchanged or refunded except under special circumstances.